



TEAM PROJECT GOALS

Improve care of biliary cancer patients presenting with emergencies

- ***Education for patients and providers***
- ***Easily accessible for both***
- ***Empower patients to take an active role in their care***
- ***Better communication among providers***



BILIARY EMERGENCY INFORMATION CARD

The screenshot shows the website's navigation bar with links: Home, About the Foundation, Cholangiocarcinoma, Patients & Caregivers, Professionals, Get Involved, and Donate. The main content area is titled "Biliary Emergency Information Card" and contains the following text:

Patients with cholangiocarcinoma (bile duct cancer) are at risk for a serious complication called ascending cholangitis; a bacterial infection of the biliary system, which can be fatal. The risk of this complication is highest in patients with biliary stents, biliary drainage tubes and/or patients who have had an ERCP or other medical procedure on the biliary tree. *However, all patients with cholangiocarcinoma are at risk for ascending cholangitis, which must be treated immediately. Untreated ascending cholangitis can result in fatality.*

Cholangiocarcinoma is rare. This means that community doctors outside of your specialized treatment team may not be familiar with the management of specific complications that may arise during your treatment. This card will provide medical personnel with information on how to contact your doctor(s) should it be necessary. If your doctor(s) cannot be reached, it will direct medical personnel to specific guidelines for your treatment.

Please click on the following link, fill out the information to the best of your knowledge and then click print. A card will print out which you should keep with you at all times, and show to any medical personnel who may be treating you.






[Click here to prepare your card.](#)

Two video thumbnails are visible on the right side of the page. The top one shows a woman speaking, and the bottom one shows a woman holding a printed card.

- ***First deliverable from 2014 Annual Conference***
- ***Directly impacts patients***
- ***Facilitates physician to physician communication assuring prompt and definitive medical treatment***

Biliary Emergency Information Card on the CCF website

BILIARY EMERGENCY INFORMATION CARD (April)

<p>PATIENT INSTRUCTIONS:</p> <p>If you have any of the following symptoms, please seek immediate medical attention:</p> <p>Fever of 100.5/38 or higher, shaking chills, weakness, new abdominal pain or new jaundice (yellowing of your eyes/skin)</p> <p>Carry this card with you and show it to medical personnel.</p>	 <p>THE <i>cholangiocarcinoma</i> FOUNDATION</p>	<p>Patient Information</p> <p>Donna Mayer</p> <p>I have a Metal (Permanent) Stent which was placed on 01/2014</p> <p>Gastroenterologist: Gregory Gores, M.D. Gastroenterologist Phone #: 507-284-2511</p> <p>Medical Oncologist: Steven Alberts, M.D. Medical Oncologist Phone #: 507-284-2511</p> <p>Surgical Oncologist: David M. Nagomey, M.D. Surgical Oncologist Phone #: 507-284-2511</p> <p>Hospital Name: May Clinic, Rochester, MN Hospital Phone #: 507-284-2511</p>	<p>This patient is at risk for ascending cholangitis, a bacterial infection of the biliary system, which can be fatal. If this patient is presenting with the symptoms listed on this card, treat with IV fluids, antibiotics, admission, and GI consult for ERCP (this is the definitive treatment). Specific emergency treatment guidelines can be found at curecc.org/biliarycard.</p> <p>Please consider this a physician to physician communication.</p>
<p>Step #1 CUT OUT</p> <p>Step #2 FOLD</p> <p>For emergency guidelines to treat this patient, please go to curecc.org/biliarycard or scan this QR code</p>  <p>This card was printed in collaboration with the Cholangiocarcinoma Foundation and is distributed free of charge. Please contact the Foundation at 507-284-2511 for more information.</p>  <p>ROSWELL PARK CANCER INSTITUTE</p>	<p>Step #3 FOLD</p>  <p>Step #4 FOLD</p> 		



BILIARY EMERGENCY INFORMATION CARD

- ***Include in patient intake process OR let patients fill in the information in the waiting room (iPad) and print it out for them***
- ***They can print, fold and carry the card at all times***
- ***Instructions include specific emergency treatment guidelines***
- ***Medical personnel can scan a QR code for additional instructions***





BILIARY EMERGENCY INFORMATION CARD- Distribution

- ***Boston Scientific makes 90% of stents we use, they have agreed to distribute card information in all stent boxes***
- ***Cooperation/ discussion on data collected on how many patients get repeat ERCPs and stent changes***
- ***PAN CAN website to work with Cholangiocarcinoma foundation to provide similar card for pancreas patients***





Data to support our practices: Delphi Panel

- *Conduct a Delphi panel to develop a consensus on the management of emergencies in patients with malignancies that affect the biliary ducts*
- *Will be designed and conducted by PHAR, LLC*
- *3-5 panelists to be selected*
- *One and a half business days for face-to-face session*
- *Technical report will provide final recommendations*